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Tennessee American Water to Conduct Annual Flushing Program

Routine Maintenance of Water Mains and Fire Hydrants

Chattanooga, Tenn. (October 6, 2016) – - Tennessee American Water will be flushing water mains and hydrants throughout its water system serving Chattanooga, East Ridge, Red Bank, Lookout Mountain, GA and TN, and Rossville, GA.

Tennessee American Water conducts an annual flushing program of its water distribution system to help ensure continued high-quality water service. Flushing the water system entails sending a rapid flow of water through the water mains. As part of the flushing program, fire hydrants are checked and operated to help ensure fire protection in the community.

Flushing will begin October 10 and continue through October 21 with potential for extending the time period if needed. To minimize impact on customers, flushing will take place during the evening, from 9 p.m. to 5:30 a.m.

“The flushing program is designed not only to maintain a high quality of water, but to inspect and operate fire hydrants to assure they are in good working order as well,” said Kevin Kruchinski, Tennessee American Water Director of Operations.

While the flushing program is underway, customers may experience a temporary drop in water pressure or discoloration of their water for a short period of time. If this occurs, customers should let their cold water run to clear before using it again.

Automatic calls through the Tennessee American Water calling system are being made to inform customers about the flushing.

If customers have any questions or need additional information, they are encouraged to visit www.tennesseeamwater.com or contact Tennessee American Water’s customer service center 24-hours a day, seven days a week at 1-866-736-6420.

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ABOUT TENNESSEE AMERICAN WATER

Tennessee American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 390,000 people in Tennessee and northern Georgia. American Water is the largest and most geographically diverse publicly traded U.S. water and wastewater utility company. Marking its 130th anniversary this year, the company employs 6,700 dedicated professionals who provide regulated and market-based

drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting www.amwater.com.